We Respect Your Privacy

This Notice describes “Privacy Practices” (Notice) explains how we protect and use your personal health and medical information, and what your rights are regarding that information. This Notice applies to all members of our workforce, including but not limited to staff, volunteers, students, residents, and those in our off-site clinics, follow the privacy practices described in this Notice.

Requirements Regarding This Notice
UTHSC is required by law to provide you with this Notice. We may change the practices described in this Notice outlined here as long as they are in effect. We may make changes to this Notice. These changes will be effective for covered health information that we created or received before and after the date of the Notice. We post a copy of the current Notice at UTHSC. We will also make the Notice available on our website. The Notice will include the effective date. The updated Notice will be given to each new patient and is available to all returning patients upon request.

UTHSC keeps your medical information in records that are not accessible to unauthorized persons as the law requires; however, there are times when we must use and share your medical information with others in order to provide you with quality health care. For example, we will share your medical information when we refer you to a specialist or file it in our records. We may use and disclose your health information for treatment, payment, or healthcare operations to provide you with quality health care.

Federal law permits us to use your health information for the following purposes without your authorization:

- **Treatment** - Physicians and other members of the healthcare team may share your health information.
- **Payment** - Your health information may be used to obtain payment for your healthcare bills.
- **Healthcare Operations** - Your health information may be used to improve the quality of care to support healthcare operations and reduce health care costs.

For example, we may send medical information about you to another physician when you are referred to that physician for treatment or evaluation.

- **Insurance** - We may send medical information about you to an insurance company.
- **Healthcare Operations** - Your health information may be used to improve the quality of care to support healthcare operations and reduce health care costs.

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