Library Survey Responses
Thanks to all who responded to the Library survey that was developed by Dr. Kent Willis of Academic Affairs and distributed via system-wide email. We hope you know that comments, even complaints, are welcome at any time. And sometimes an explanation can clear up a misunderstanding or misinformation, so communication is key. We want to develop and improve our services, and user input is very important. Please feel free to come in, call (ext. 2815), or email us (library@uthct.edu or thomas.craig@uthct.edu) with suggestions, comments, or complaints.

In response to some of the comments that were made:

- All UTHSCT students, faculty, employees, and students on rotation are welcome in the Library. Our hours are 8:00 a.m.-5:00 p.m. Monday-Friday. Notifications of occasional closings are posted on the Library entrance.
- The Library is not in charge of remote access (VMware and VPN). Issues with that should be addressed to IT. However, we are working to restore an alternative means of remote access that will be managed by the Library, and its availability will be announced when we “go live”. We also plan to have online instructions once that system is in place.
- We are investigating new computers and have requested some measures that may increase connection and login speed. (Library computers connect to the network via VDI, so applications run on the network and not the computer itself.) In addition, the Library is obtaining four new laptops that can be used anywhere in the Library.
- New student orientation to the Library is being implemented. However, we are not part of New Employee Orientation. We make a brochure available for that orientation.
- We have investigated adding more study rooms, including renovating the restrooms into study space. However, with the space allotted to the Library and with limitations due to building code, further study space is not
possible. However, we will soon be removing two shelf stacks and replacing them with partitioned workstations that can accommodate two people.

- We would love to hear from nurses about their information needs. We have study materials for certification exam review for every UTHSCT nursing specialty.

We welcome recommendations.
- We regret any distractions caused by staff noise, and we are taking immediate measures to eliminate the problem as much as possible given the size of the Library. The Library director takes this very seriously and apologizes for staff-related distractions.

New Books & Videos

Library Hours
8:00 a.m. - 5:00 p.m., Monday - Friday

Location
3rd floor G Building (Academic Center)

Director & Editor -- Thomas Craig, MSLS
Publisher – Lori Fregoso, MSLIS
Watson W. Wise Medical Research Library
The University of Texas Health Science Center at Tyler
11937 U.S. Highway 271
Tyler, TX 75708-3154
903.877.2865